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THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Mankovitz

Serial No.: 09/891,912

Group No.: 2684

Filed: June 26, 2001

Examiner:

For: METHODS AND APPARATUS FOR PROVIDING INFORMATION IN RESPONSE
TO TELEPHONIC REQUESTS

SECOND PRELIMINARY AMENDMENT

Assistant Commissioner for Patents
Washington, D.C. 20231

Dear Sir:

In response to the Notice to File Corrected Application Papers mailed July 24, 2001, please
amend the above-referenced application as follows:

IN THE ABSTRACT

Please replace the current Abstract with the following:

Methods and apparatus provide a reply to a telephone caller in response to an abbreviated input string. A message is received from a telephone caller during a telephone call, and supplemental information is derived which relates to at least one of the telephone caller and the telephone call. Using the message from the caller in combination with the supplemental information, an appropriate reply to the message is identified, which is then provided to the caller. The invention is applicable to various telecommunications infrastructures, including cellular telephony. The message may be provided by the caller in response to a request forming part of a radio or television broadcast, in which case the message might relate to channel number or broadcast frequency, with the system storing a channel map to

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